

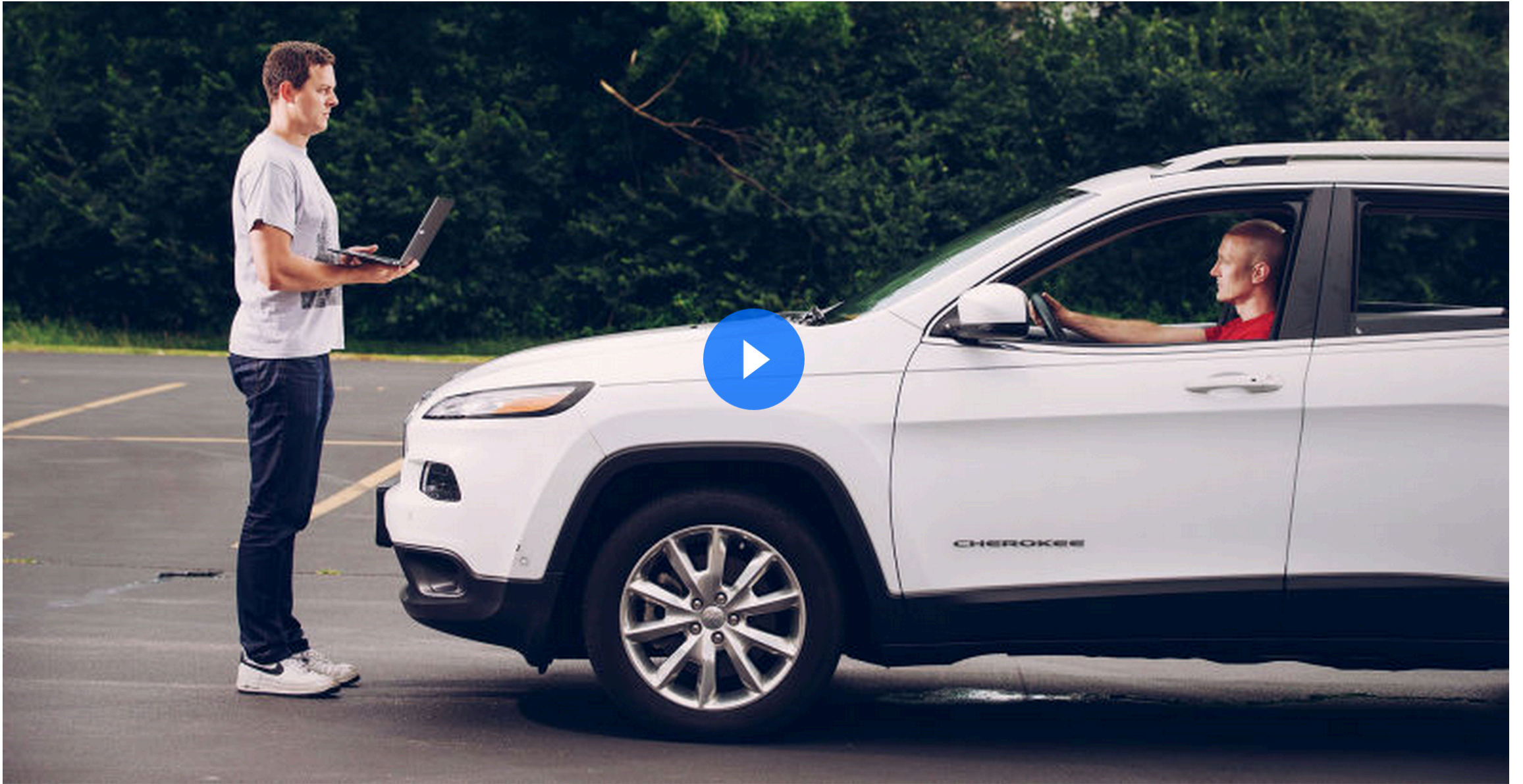
Hype Hangover to Happy Hacking

Beau Woods
@beauwoods

November 19, 2015
Bucharest, Romania

I Am The Cavalry





Effects

- + Solid technical demonstration
- + Debunked myth of no remote attack surface
- + Software patch available; recall increased adoption rate
- + Carrier block reduced exposure
- Vast majority of affected vehicles still vulnerable
- Stereotype of security researchers as “reckless”
- Disrupted positive outreach by automakers, in motion
- Deployed antibodies to future research(ers)
- Consumer confidence shaken, affecting GDP and jobs





Effects

- + Solid technical demonstration
- + Flawed device removed from the market at safe pace
- + Encouraged positive outreach by stakeholders
- + Reinforces public confidence in healthcare system
- + Forged alliances and pathways to streamline future actions
- + Legitimized other researchers and their work
- + Clear benefit of security researchers in the ecosystem
- Devices still in use where safer treatments aren't available









Hype Hangover Cycle

- **Discovery** of a potential issue in a connected device.
- **Disclosure** triggers remediation and attention.
- **Hype** spreads at the speed of PR and opportunists.
- **Confusion** overtakes facts and truth gets tangled.
- **Reaction** is instinctive and often misinformed.
- **Correction** forms around one or more reactions.
- **Return** to trust with false sense of security.
...which leads to **Discovery** of more flaws

Aftermath



Criminalize or
impede research



Drain financial and
other resources



Trust unreliable
dependencies

Autonomy: Self-directed confidence



Mastery: Good and getting better



Purpose: For a greater good



COMMON HUMANITARIAN MOTIVATIONS

MAINTAIN DIGNITY RELIEVE SUFFERING SAVE LIVES

DO ***YOU*** CARE?

- ◆ Equality and Preservation of Rights
- ◆ Abolition of Slavery / Trafficking
- ◆ Abolition of Torture
- ◆ Treatment for Illness
- ◆ Justice and Criminal Court
- ◆ Protection, Shelter, Asylum

EMC²

RSAConference2015

#RSAC



Medical



Automotive



Connected
Home



Public
Infrastructure

Our dependence on connected technology is increasing faster than our ability to secure it.

We've never been more needed, and never felt less ready!

When is
The Cavalry
Coming



The Cavalry Isn't Coming



I Am The Cavalry

It falls to us.



I Am The Cavalry

Why Trust, public safety, human life

How Education, outreach, research

Who Willing allies across stakeholders

Who Global, grass roots initiative

What Long-term vision for cyber safety

Empathy

Treat others as assets and allies, rather than adversaries



Outreach

WALL STREET JOURNAL



Outreach

August 8th, 2014

An Open Letter to the Automotive Industry: Collaborating for Safety

Dear Automotive CEOs,

We request that you unite with us in a joint commitment to safety between the automotive and cyber security industries.



Join the Team

Take advantage
where your day job
overlaps with
public safety and
human life issues

Take a job in an
affected industry

**WE'RE
HIRING!**



Education

Learn and practice

Communications

Media

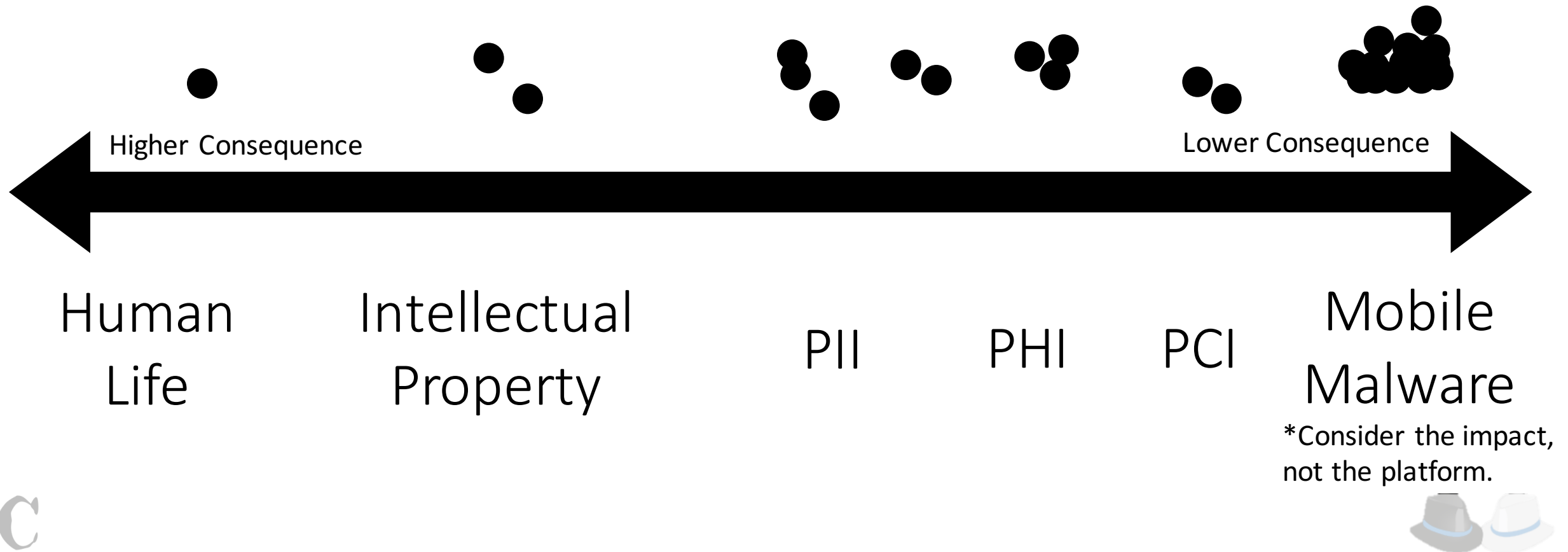
Public Policy

Industry primers



Research Priorities

Conference Presentations



Making a difference

- Empathy
- Outreach
- Join the Team
- Education
- Research Priorities



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